

Subject: Re: [TzM CORE] Chapter protocols now available on tzmchapters.net
From: Kari <karin.e.mcgregor@gmail.com>
Date: 12/11/2012 9:03 PM
To: tzm-core-team@googlegroups.com

Andres et al,

I really don't want to get into any "he said-she said" arguments here that are based on things that have happened in the past. My interest is in bringing the Colombian chapter into accordance with our protocols, and I have taken this on because I have no history of communication difficulties with the chapter, or indeed any other. I have a 1 month review period in which to do this (deadline 10th December), and I will do what I can within the reasonable expectations of a volunteer dealing with other volunteers. I would very much appreciate no further criticism levelled against the chapter during this period as it is important to provide unpressured breathing space for objective reflection and for improvements to be made with humility. It is not obligatory for anyone else to engage with the chapter as that is my responsibility during this period; therefore I expect any voluntary engagement with the chapter to occur with amicable intentions or not at all.

The following pertains specifically to the GCA:

Further to the point raised earlier regarding access to information such as protocols I would like to ensure that all chapters are advised of any changes that they, too, need to make in order to bring themselves into line with the protocols. I would like to negotiate a reasonable time-frame with the GCA in which this can occur - "reasonable" reflecting the time that will be needed for protocols to be translated into all applicable languages in order to ensure full understanding (I presume the protocols are already available in Spanish if the Colombian chapter is to be expected to adhere to them? Could I please have Spanish-language protocols to pass on to the chapter so that I can be satisfied they have them?). It is my understanding that the Linguistic Team is responsible for this, although I am unaware of any such translations having been made available so far - meaning that consistency in following protocol across all chapters is compromised at present.

So - GCA people - we will need to sketch out a development plan for chapters in general which takes into account smooth and consistent communication with the requisite documents available in all relevant languages. If the Linguistic Team are able to gather together a task-force to do this that would be optimal. If it is not to be the Linguistic Team then we will need to very carefully consider our "Plan B".

Cheers in advance of your contributions,

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Kari McGregor
Editor, *Spirit of the Times* magazine
www.thespiritofcommunity.org

On 12/11/2012 7:29 PM, Andrés Delgado wrote:

I see. Thanks Kari for the clarification, once again it's false. They made several meeting to review those protocols (the Colombian and the Spanish chapter) and they included all the links in there in every meeting and document. They knew where the info was and (at least in Latinamerica) everyone was informed about the google doc system and where to find the protocols. I don't know why they lied perhaps you could find out.

What really matters I concur with your approach, we need info made available instead of relying on the top down flow. I think we need a hub for every language and I think tzmchapters.net was meant to be that, so Miguel let us know if we can help.

Saludos,

Andrés Delgado

El 12/11/2012, a las 4:20, "Kari" <karin.e.mcgregor@gmail.com> escribió:

Actually, what the chapter said at the meeting I attended with them was that it is not clear where, if anywhere, the protocols are publicly available. It is true that until David put the protocols on the chapters portal today that they were unavailable there, and even we do not know where they are kept (I have copies myself because I took pdf copies back when I was working on editing the protocol docs last year).

This lack of availability, they feel, puts other chapters at risk of unintentionally breaching protocol (which is the case with many chapters, not just this one) as not everyone is up to date with what is expected or where to find the requisite information. This situation is easily exacerbated by changes in coordination where handover is not always optimal, or by new people joining not being told everything that happened in the past (remembering that we're all volunteers sometimes things slip through the net; I, for example, have been very diligent in informing the Australian chapter of these things but I can't vouch for all local coordinators passing the information on, or even reading it, and don't expect them to fill in every newbie on everything that's happened to date.

It was agreed that if information were more readily available then everyone would have equal access to it rather than relying on a top-down flow of information. This would make everyone's life less complicated and put the onus for being informed on all active volunteers, eliminating the possibility of information getting stuck in bottlenecks.

Thank you David for bringing this up, albeit slightly incorrectly :-)

Cheers,

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Kari McGregor

Editor, *Spirit of the Times* magazine

On 12/11/2012 7:03 PM, Andrés Delgado wrote:

That's bullshit (no offense intended) when the protocols were presented they said they don't accept them because they were made by a few people and they were 'imposed'. There is a mailing list from latinamerican where you can read this.

If the people in the chapter were not aware of them that is just another proof of how they were working, hiding the official messages from the people.

Saludos,

Andrés Delgado

El 11/11/2012, a las 22:02, "David Z" [<david@thezeitgeistmovement.com>](mailto:david@thezeitgeistmovement.com) escribió:

Hi there peeps

I have been informed by Kari that Colombian chapter for the duration of the 1.5 year of chapter conflict resolution, was not even aware of existence of the chapter protocols. That was definitely one of the reasons why the conflict has grown to be such a heated issue.

Since chapters at present have no way to know that the protocols exist (and thus not know what they should comply to) - I decided to not just share the protocols with the Colombian chapter only, but to make the protocols available to the registered users on tzmchapters.net to avoid such miscommunication/misinformation in future.

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Global Chapters Administration Trello - status and to-do list:
<https://trello.com/board/tzm-global-core/4f77abf5b625547d2808c0f1>

Global Core Team Trello board:
<https://trello.com/board/global-chapters-administration/4f199b088ab038761f17b066>

(Ask Darr to be invited to Trello Boards)

Worldwide chapters contacts and data spreadsheet:
<https://docs.google.com/spreadsheet/ccc?key=0AkgDKF--mcLjdDdUa0FBRlBqQlhpbzI3VnduS09tTlE#gid=2>

TZM Core List of Concerns:
https://docs.google.com/document/d/1VF9wS5MRIK_2lAW2rKvU3oop8owKrysGkLjZZyyFTlw/edit

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